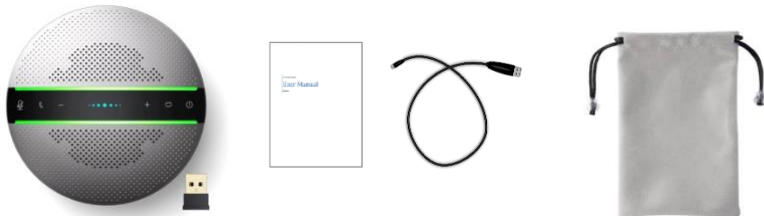# iSpeaker M400

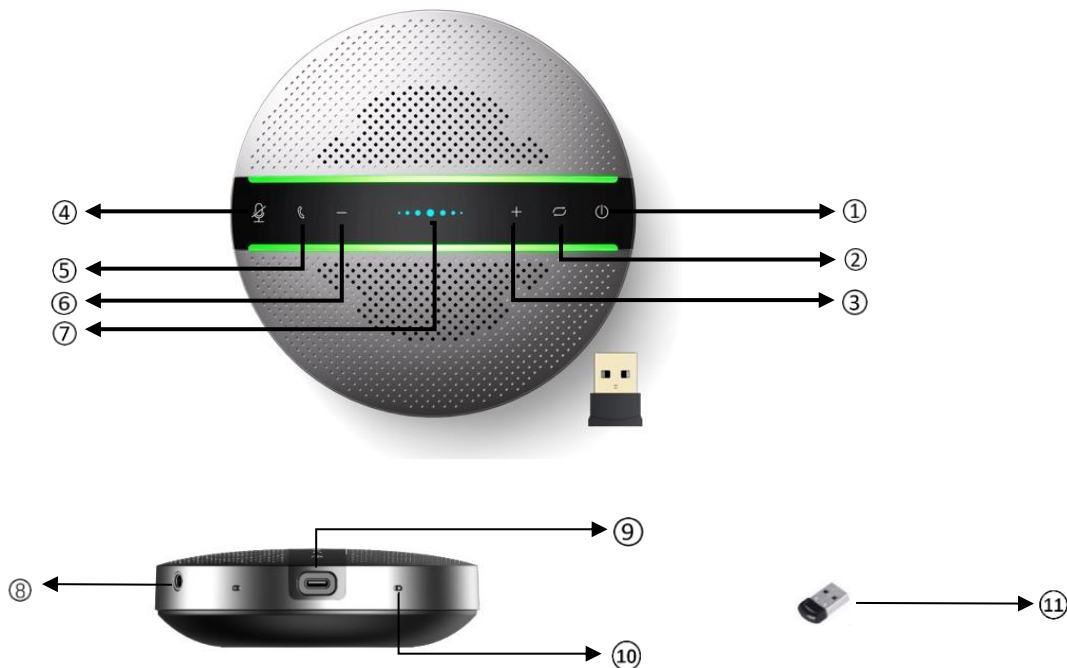## USB Conference Speakerphone Supports Cascading

User Manual

1. Package Contents

2. Product introduction

M400 is a Smart Wireless Conference speakerphone. This product can connect with PC, tablet and smartphone via Wireless or USB. With omnidirectional microphone and high communication quality speaker, it receives voice of 360° in long distance. It is small and portable, convenient for both fixed and mobile office.

①Power on/off button   ②Wireless pair mode button

③Volume up button   ④Microphone mute button

⑤Answering/hanging up/Rejecting call button

⑥Volume down button ⑦Status indicator

⑧Daisy chain port ⑨Type C port

⑩ Microphone ⑪Wireless Connection Dongle

3. Indicator Status

Position	Color	Status
Indicator Strip	Green	Calling/volume+/volume-
Indicator Strip	White	Battery charge remaining
Indicator Strip	Red	Mute
Indicator Strip	Orange flashing	Battery low
Status Indicator	Purple	Working
Status Indicator	Blue	Wireless connected
Status Indicator	Blue flashing	Wireless pairing
Status Indicator	Red	Charging

4. How to power on/off

Press power button and hold on 3s, the Status Indicator LED will be blue and flashing. Press power button and hold on 3s again, the device will power off and all LED will be off.

5. How to charge

Please insert USB cable in the micro USB port of M400. Then connect USB type A interface with PC's USB port or 5V external charger.

When the device is charging, the indicator LED will light up and be red, the LED will be off when it is full charged.
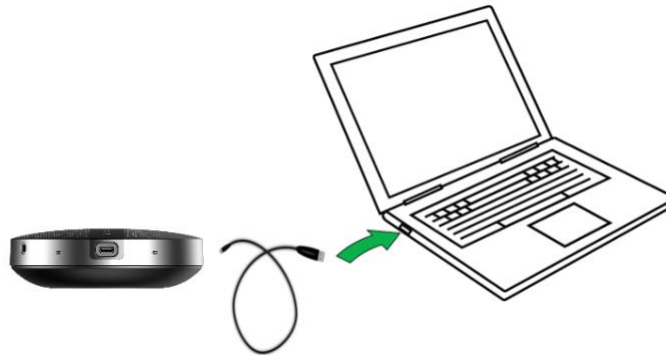

*AC adapters are purchased separately

*only UL certified ITE power supply can be used. The electrical rated output is 5V DC, 1A current is minimum required.

6. How to connect

1. Connect with PC

- Please use USB cable to connect M400 with target PC;
- The device will start automatically, the power indicator LED will light up and you can use it through the USB mode;
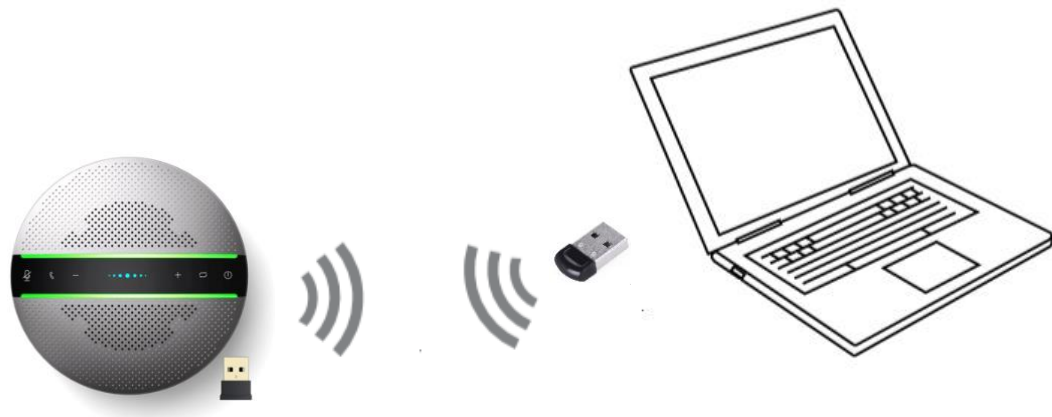- Please set the Echo Cancelling Speakerphone M400 as default output and input audio device.

2. Connect to smartphone/PC with Bluetooth

- Press power button and hold on 3s to power on the device, the status indicator LED will be blue and flashing, M400 is in the Wireless pair mode, then open the Bluetooth in your smartphone or PC, search the device SPEAKERPHONE M400, connect to use.
  If you are using PC, please set the Speaker (SPEAKERPHONE M400 Stereo) as default Device and set the Headset (SPEAKERPHONE M400 Hand-Free AG Audio) as default Communication Device in Playback, set the Headphone microphone (SPEAKERPHONE M400 Hand-Free AG Audio) as default Communication Device in Recording, make sure to choose Set as Default Device to another device, don't choose the same device as the communications device.
- When host device has connected with M400 before, press Wireless pair mode button and hold on 3s, the status indicator LED will be

blue and flashing, your smartphone/PC will take the initiative to connect back. The status indicator will keep lighting.

3. **Connect to the PC with Wireless dongle**

- If you have problem to connect the device with the Bluetooth attached in your PC, please plug Wireless dongle into any USB port of on your host PC and find "Generic Wireless Radio" in device manager under system. If your PC has internal Wireless module, please disable it firstly.
- Press the Wireless Pair mode button and hold on 3s, the status indicator LED will be blue and flashing, M400 is in the Wireless pair mode, then open the Bluetooth in your PC, search the device SPEAKERPHONE M400, connect to use.
- When host device has connected with M400 before, when power on the device, your smartphone/PC will take the initiative to connect back. The wireless indicator will keep lighting.

Note:

*How to use the Bluetooth dongle
Before you use our Bluetooth dongle, please help to check the configuration of your host device

1, If your host device has one Bluetooth module by default, please disable the default Bluetooth module firstly, then insert our Bluetooth dongle into each USB type A port of your host device.

Pic 1.1 Disable default Bluetooth then insert Bluetooth dongle

Pic 1.2 Insert Bluetooth dongle into host device with default Bluetooth directly

2, If your host device has not any Bluetooth module, insert our Bluetooth dongle into each USB type A port of your host device, it will work directly.

Pic 2.1 Insert Bluetooth dongle into host device w/o default Bluetooth directly

* This dongle is compatible with windows 10 not Windows 7/8.1, Mac and Linux. If you still want to use this product, we strongly recommend that you could use USB mode as above mentioned.
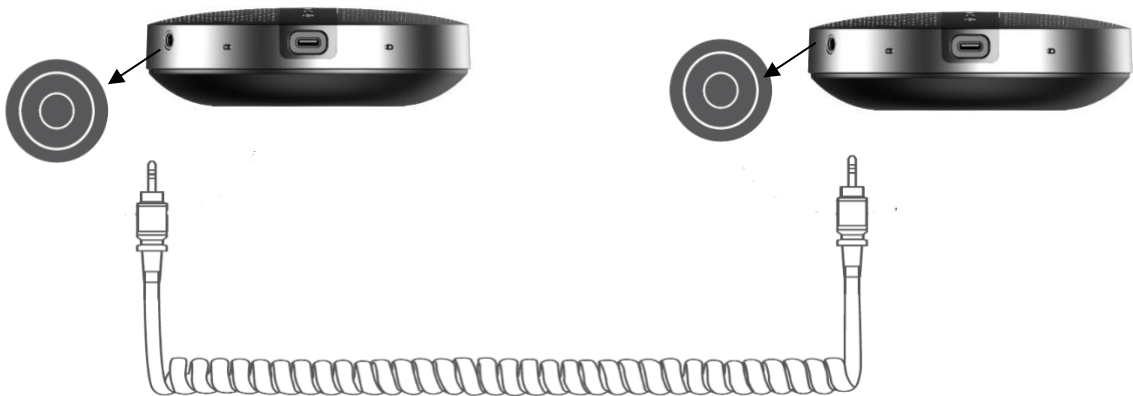
*This dongle is optional.

4. **Connect to 2 smartphones with Wireless and 1 PC with USB at the same time**

- Press power button and hold on 3s, the status indicator LED will be blue and flashing, use USB cable to connect M400 with target PC, then Press Wireless Pair mode button and hold on 3s, the status indicator LED will flash, then M400 is in the Wireless pair mode, connect up to 2 smartphones to use.
- Among all connections, 2 Bluetooth and 1 USB, the speaker will sound the audio which is sent to the speaker first.

5. Daisy chain mode
- Power on 2 M400s, then connect two devices with Daisy chain cable.
- connect one of 2 M400s to your smartphones in wireless mode or connect to your PC in USB mode, Expand the pickup and playback distance to get more conference space.

Note:

*When you use it in daisy chain mode, your phone or PC only needs to connect to one of two devices.

7. How to operate

ICON	FUNCTION	OPERATION
⏻	Power on/off	Press and hold (3s) this button until the status indicator LED will be blue and lighting
	Display battery level	Tap this button
🎤	Mute/unmute	Tap this button
+	Turn up the volume	Tap "+" button, you press it twice, the indicator light will increase by one space
−	Turn down the volume	Tap "-" button, press it twice, the indicator light will reduce by one space
📞	Answer call	Tap this button
	End call	Tap this button
	Reject call	Press and hold (3s) this button
⨂	Connect new Wireless device	Press and hold (3s) this button to connect with a new Wireless device
	disconnect with trusted Wireless device	Press and hold (3s) this button to reconnect/disconnect with trusted Wireless device

SPEAKERPHONE M400	SPECIFICATION
Microphones	6 Omnidirectional mics

Speaker	3W, Dynamic, 40mm
SNR	65db
Wireless range	Up to 10m(30ft), Class2
Wireless version	5.0, compatible with 4.2/4.1/4.0/3.0/2.1
Paired devices	Up to 8 trusted devices
Talk time	Up to 18H
Operating temperature	5℃ to 40℃ (41℉ to 104℉)
Storage temperature	-5℃ to 60℃ (23℉ to 140℉)
Wireless audio bandwidth	A2DP, Wide band
Connectivity	USB 2.0 and Wireless connection
Micro USB port	Charging and data connection
Dimensions	D 130mm x H 38.2mm
Weight	290g

Product Specification

Warning ⚠

Only could be used in areas below 2000 meters above sea level.
Only applicable to non-tropical climate conditions.

8. Trouble Shooting

Problem or Phenomenon	Possible Reasons	Treatments
Can't power on	Low battery	Charge through adapter
No sound	Host system audio setting doesn't select the right output device; The speaker volume is very low	Selecting the correct output audio source; Turn up the speaker volume.
USB doesn't work	Doesn't use the right USB cable	Please use the original USB cable in the package box.
Can't be charged	Adapter issue or battery is full	Change a new adapter; Tap the power button to check the battery level
Can't connect with Wireless	The Wireless driver of host device doesn't support audio protocol	Update the latest Wireless driver of your host device.
Device not responding	Device crashed	Please charge and press Power & Mute buttons at the same time.